Xen Desktop 7.5 Hotfix Update 1 Installation Procedure in multiple Delivery controller's environment

High-level POA

Implementation Plan

- Take a Full backup of Citrix Databases on server locally and tapes.
- Take a snapshot of DDC01 (Controller 1)
- Download and Install Hotfix update 1(CTX135207) on DDC01(Controller 1)
- Reboot DDC01
- Test VDI by stopping the services in DDC02 so that session will be established to DDC01.
- Take a snapshot of DDC02 (Controller 2)
- Install Hotfix update 1 on DDC02(Controller 2) Similar procedure of DDC01
- Reboot DDC02
- Test VDI by stopping the services in DDC01 so that session will be established to DDC02
- Observe for 1 week and remove snapshots.

Roll Back

- Uninstall the component from ARP/Programs and Features.
- Restore the data store as described in Knowledge Center article CTX135207.
- Install the desired level of the component (base or other hotfix).
- Restart the Controller even if not prompted to do so

<mark>OR</mark>

Revert the snapshot which was taken before installation

Hotfix Update 1 Installation Procedure

Download Hotfix Update1 for Xendesktop 7.5(CTX141823) and copy to the files to DDC01 & 02.

Total 5 files will be extracted in the folder as shown below

Install the Exe one by one as below on First Delivery Controller (DDC01)

| Name | Date modified | Туре | Size |
|-----------------------------|------------------|-------------------|-----------|
| 🐻 BrokerSrvc750WX64001.msi | 11/16/2015 11:21 | Windows Installer | 12,008 KB |
| 🔀 ConfMgrWOL750WX64001.msi | 11/16/2015 11:21 | Windows Installer | 728 KB |
| 🔀 HostSrvc750WX64001.msi | 11/16/2015 11:21 | Windows Installer | 8,868 KB |
| 🔀 MCSrvc750WX64001.msi | 11/16/2015 11:21 | Windows Installer | 9,240 KB |
| 🔀 MonitorSrvc750WX64001.msi | 11/16/2015 11:21 | Windows Installer | 6,004 KB |

Note: All files independent to execute

Run BrokerSrvc750WX64001.msi file to install



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Run ConfMgrWOL750WX64001.msi to install







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Run HostSrvc750WX64001.msi to install







Run MCSrvc750WX64001.msi file to install





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Run MonitorSrvc750WX64001.msi to install





Once installation all components completed, restart server.

After restart, check the studio by opening console from server 1(DDC01) to check DB connectivity as below..



After successful completion of First Delivery Controller (DDC01), install all below components in second delivery controller (DDC02) -> No changes in procedures, follow the same steps of DDC01

| Name | Date modified | Туре | Size |
|-----------------------------|------------------|-------------------|-----------|
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| 🔀 MonitorSrvc750WX64001.msi | 11/16/2015 11:21 | Windows Installer | 6,004 KB |

After installation, restart second delivery controller (DDC02).

Perform DB Upgrade as below after installation of components in both delivery controllers

Note: DB upgrade optional based on Hotfix update so check the Hotfix KB for more details



Open Citrix Studio from any controller as below

Select the option > I am ready to upgrade



After installation, perform below tests to check both delivery controller functionality

- Test VDI by stopping the services in DDC02 and launch VDI so that session will be established to DDC01.
- Test VDI by stopping the services in DDC01 and launch so that session will be established to DDC02